



Youth Zone

Youth Zone Hours of Operation

Monday-Thursday: 4 pm - 8 pm

Friday: Closed

Saturday: 8 am – 4 pm

Sunday Family Day: 10 am – 6 pm

(No childcare available on Sundays)

Youth Zone Holiday Hours of Operation

Monday-Thursday: 8 am – 12:45 pm, 4 pm – 8 pm

Friday: 8 am - 12:45 pm

Saturday: 8 am – 4 pm

Sunday Family Days: 10 am – 6 pm

(No childcare available on Sundays)

The Youth Zone is designed especially for children from eight to twelve years old. This area is filled with table games, video games, movies, relaxation, social opportunities and lots of fun! Parents can drop off their children for up to two hours once a day and enjoy a workout or participate in a program or class in the facility. The Youth Zone follows the Frisco ISD calendar. Please see Youth Zone Holiday Hours for hours of operation if Frisco ISD is not in session.

Our mission is to provide the highest quality childcare within a safe, active and caring environment. Please review our policies prior to using the Youth Zone.

Policies:

1. Children between the ages of 8 and 12 years old are welcome to visit the Youth Zone once a day. Children may stay in the Youth Zone for a maximum of two hours per visit. Once a child has been checked out they may not return for the day.
2. To utilize the Youth Zone, children must be on an active family membership or purchase an individual day pass.
3. Parents, legal guardians, and their dependents without an active family membership may utilize the Youth Zone with the purchase of an individual day/guest pass.
4. It is required for anyone utilizing the Youth Zone to have a photo ID (membership card or driver's license) for check-in, which will be returned when the child is picked up. The same parent, family member, or guardian who signed the child in must sign the child out and present the sticker at pick up.
5. Parents, family members, or guardians must remain within the Frisco Athletic Center at all times while their child is in the Youth Zone. No exceptions. We do allow members to utilize the outdoor waterpark and the outdoor track, but they must provide their cell phone number to Fun Club staff. Those caught leaving the FAC will have their privileges revoked for a minimum of 30 days.
6. Only a parent, family member, or legal guardian, on the same family membership as the child, may drop off and pick up the child from the Youth Zone. Exceptions can be made on a case-by-case basis at the discretion of the Youth Services Supervisor. Family members must be able to show proof of residency to be added to a family membership.

7. All legal guardians will be asked to provide legal documentation of guardianship. Parents must provide a notarized document authorizing family members to make any necessary medical decisions before checking in a child in the Youth Zone.
8. As a health standard and courtesy to others, parents are expected to adhere to the Sick Child Policy.
9. As an hourly child care operation, food, drinks, and snacks are not allowed. Staff will not feed children.
10. Medications will not be allowed or administered by staff.
11. For the safety of all children, it is required that any child in the Youth Zone wear shoes at all times.
12. Please make sure that any personal belongings are clearly marked with the child's name.
13. Any toys brought from home are solely the child's responsibility. Staff is not responsible for lost, stolen or broken items. Staff will not hold keys, purses, or other personal items for a child or parent.
14. In order to ensure a safe and fun environment, children may not engage in the following behaviors: fighting, biting, kicking, hitting, horseplay, excessive physical behavior or any other behavior that could potentially affect the safety and wellbeing of another child or staff member.
15. Please inform staff of any special needs, concerns, or needed information regarding your child before check-in in the Youth Zone.

Youth Zone Check-In and Check-Out Process:

Parents are required to provide a photo ID (membership card or driver's license) to check their child into the Youth Zone. The same parent will be required to check their child out of the Youth Zone.

Sick Child Policy: If a child presents with any of the following symptoms within the past 24 hours they are not permitted to be checked into the Youth Zone.

1. Child has had a fever of 100.0 degrees or higher. Child's temperature must be under 100.0 for a full 24 hours (without fever-reducing medication) before returning to the Youth Zone.
2. Child has vomited within the past 24 hours.
3. Child has had a watery stool in the past 24 hours.
4. Child has a rash not associated with diapers.
5. Child has a sore throat and/or swollen glands causing difficulty in swallowing.
6. Child has a constant cough.
7. Child has symptoms of a possible communicable disease (usually sniffles, red eyes, sore throat, headache, abdominal pain, fever, and/or skin spots, bumps, patches, or head lice).
8. If any of these symptoms are identified by staff, the child will not be permitted in the Youth Zone. If staff observes any of these symptoms during the child's visit, the parents will be asked to remove the child. If the child is without any of these symptoms, but still seems ill, the parents will be asked to remove the child.
9. Children taking antibiotics, must be on antibiotic treatment for at least 24 hours before returning to the Youth Zone.

Potential Parental Notifications: A parent's stay at the Frisco Athletic Center may be interrupted for the following reasons.

1. A child is upset for more than 10 minutes.
2. Child's stay exceeds the two-hour time limit.
3. Staff believes the child is sick.
4. A child is not following instructions from staff after multiple warnings.
5. A child is engaged in fighting, biting, horseplay, or excessive physical behavior.

Potential Penalties for Youth Zone Violations:

1. Future Youth Zone privileges may be revoked if the child remains in the Youth Zone for more than two hours or if the child remains in the Youth Zone after closing.
2. Future Youth Zone privileges may be revoked if the child is not following directions or is consistently causing harm to other children/staff.
3. The Frisco Police Department may be notified if the parent or guardian leaves the premises. Future privileges may be revoked for violation of this policy.
4. Future Youth Zone privileges may be revoked at the discretion of the Youth Services Supervisor on a case-by-case basis for policy or behavior violations not explicitly stated.

Staff Training: All Youth Services staff members are CPR, First Aid, and AED certified through the American Red Cross, have passed a background check through the City of Frisco, and receive extensive childcare training.

Cleaning Process: All toys and surfaces are disinfected at the end of everyday using Clorox wipes and Lysol spray. Childcare rooms may be shut down at any time for deep cleaning if a possible communicable disease is detected.

Movies: All movies and TV shows shown in the Youth Zone are rated 'G' and 'PG' and have been approved by the Youth Services Supervisor.

Please Note: Staff will page the parent or guardian twice. If no response, they will walk around with the parent's name on a white board and if the parent cannot be located, staff will try calling the parent's cell phone number. The Frisco Police Department may be notified if the parent leaves the premises.

Sundays – Family Fun Day: On Sundays there will not be an attendant present. The Youth Zone, however, is open to families from 10 AM until 6 PM. Children under 10 must be accompanied by an adult during this time. Gaming equipment for pool, ping pong, and air hockey is available for check out from the Front Desk Staff with a membership card or valid ID.