



Highlights

1. Licensee must be 18 years of age or older to enter into a license agreement. The Licensee must be present during the entire reservation period.
2. If swimming areas are closed due to inclement weather, mechanical problems or other reasons and are unable to reopen, the City will only reschedule the reservation if less than half of the reservation period has occurred. If over half the reservation period has occurred when the swimming areas are closed and unable to reopen, no rescheduling will be provided.
3. Maximum capacity for an indoor room or an outdoor pavilion is 24 people, including children and adults.
4. Reserved areas must be cleared on or before the scheduled ending time to allow for the next scheduled reservation.
5. Play Frisco staff will not be responsible for checking guests/attendees/participants in at the entrance.
6. All Day Passes must be purchased and distributed to guests/attendees/participants in advance.
7. Glass containers are prohibited. Alcohol, smoking, and vaping are prohibited. Anyone under the influence of alcohol or drugs will not be permitted into the Facility.

Booking Policies

1. Reservations are accepted from twenty-four hours (24 hours) to sixty (60) days prior to the commencement of the requested reservation period. Day-of licenses are not accepted.
2. All guests/attendees/participants must purchase a Day Pass or have a valid FAC Membership. Guests/attendees/participants must present a physical Day Pass or membership card to gain entrance to the Facility. Receipts for Day Passes purchased will not be accepted.
3. Refunds will be issued only if the reservation is cancelled within seven (7) days of the reservation commencement date.
4. Inclement Weather Policy – Weather is unpredictable; therefore, reservations are made at Licensee's own risk. If there is inclement weather during the Licensee's reservation period, the Licensee has three days from the date of the reservation to notify the Frisco Athletic Center in order to discuss rescheduling or potential refund options.
5. No cancellations will be accepted prior to the reservation period based on a predicted weather forecast. Refunds will not be issued in the event of extreme temperatures or light to moderate rain. The City of Frisco reserves the right to make the final decision on weather, rescheduling, and refunds.
6. Rental times, including set up and take down, begin, and end at the exact times agreed upon in the contract.
7. The Licensee shall remove all items carried into the Facility at the end of the reservation period. This includes all table coverings, decorations, food, beverages, trash, entertainment, and any other equipment.
8. Play Frisco staff reserves the right to decline the License of the Facilities by any Licensee deemed unacceptable, based on past failure to comply with the Agreement, these Guidelines, and/or any other applicable law, rule and/or regulation, as they exist or may be amended.



Payments

1. A license fee is required to book a pavilion or event room at the Facility for the duration of two (2) hours, including setup and clean-up time.
 - a. Pavilion Rentals - Two (2) hour rental
 - i. Members - \$100 for the pavilion only
 - ii. Non-Members - \$150 for the pavilion only
 - b. Party Room Rentals - Two (2) hour rental
 - i. Members - \$150 for the party room only
 - ii. Non-Members - \$230 for the party room only.
2. Payments are accepted online only.
3. License reservations will not be held and will only be confirmed once completed documents and full payment is received.

General Rules of Conduct

A. General

1. Licensee is responsible for the care and upkeep of the reserved area or facility during the time identified in the reservation and will clean up the area or facility after use. The facility and equipment shall be returned to the condition and location they were in prior to the commencement of the activity.
2. Licensee shall assume full responsibility for the character and conduct of everyone in their party during the License. If there is a violation of any policies by person(s) in party and it is not corrected immediately, Play Frisco staff has the right to terminate the event with no refund.
3. Facility must be left in the same manner as it was found during pre-reservation walk through. Anything brought in must be taken out.
4. Smoking and tobacco products are prohibited inside the facility and will only be permitted in designated smoking area/s, no closer than 20 linear feet from entrance.

B. Cleaning and Trash

1. All refuse must be disposed of in appropriate supplied containers upon the completion of the reservation.
2. Property damages, including failure to clean after an event, will result in fees assessed after the event if necessary.
3. Licensee must remove all items carried into the facility at the end of their contracted time. This includes all table coverings, decorations, food, beverages, trash and entertainment equipment.

C. Safety & Security

1. Licensee must ensure that reasonable safety measures are taken as to the safety of guests and vendors in the facility. Licensee must ensure guests and vendors comply with all facility guidelines, rules, and regulations.
2. Exit doors may not be obstructed, locked, or blocked. Exit signs may not be obstructed from view.
3. Fire and emergency equipment may not be blocked or obstructed.
4. Security cameras at the facility are for monitoring facility security only; cameras may not be used for event security.
5. Security cameras may not be covered at any time.



Lease Guidelines

The Frisco Athletic Center Aquatic Centers
City of Frisco Parks & Recreation | Play Frisco

D. Other Considerations

1. City-sponsored special events and recreational programming will have scheduling priority over rental events, including recurring reservations.
2. No removal of City property from the facility.
3. Charging admission and all other moneymaking or for-profit activities are not permitted.
4. Play Frisco is not responsible for lost or stolen property.
5. Play Frisco staff reserves the right to decline rental of the facility by any individual or group deemed unacceptable, based on past failure to comply with and License Agreement, the Facility's Lease Guidelines, and/or any other applicable law, rule and/or regulation, as they exist or may be amended.

Equipment & Decorations

1. Prior approval from Play Frisco staff for decorations and banners must be obtained by the Licensee.
2. Licensee is responsible for all décor set up and take down during the contracted hours.
3. Play Frisco reserves the right to prohibit or remove any item if it is determined that it may cause damage to the venue or create a hazard. Play Frisco is not liable for the cost of a decoration item that is prohibited from use.
4. Any application that may cause irreversible damage, including staples, nails, tacks, glue, or high-residue tape, is prohibited inside and outside the facility.
5. Specific decorations, including confetti, glitter, rice, loose sequins, artificial snow, or other entertainment litter are prohibited inside and outside the facility.

Marketing

City of Frisco sometimes post photographs from events at our facility to social media sites and the City of Frisco website.

Animals

Pets will not be allowed in the facility, with the exception of service animals. All other City ordinances regarding animals must be followed.

General Outdoor Waterpark Rules

1. Swimming is permitted only when a lifeguard is on duty.
2. Guardians must be at least 18 years of age.
3. Guardians of children age 6 and under must be wearing a bathing suit, in the water and within arm's reach of the child at all times.
4. Guardians of children age 7-11 must remain in the Pool Area at all times.
5. All swimmers are required to take a cleansing shower before entering the pool.
6. This is a family-oriented facility; all swimmers must wear appropriate bathing suit attire. No cut offs, thongs, under garments, workout clothes, street clothes or see through items allowed.
7. Diaper aged children are required to wear swim diapers.
8. Changing on the pool deck is prohibited.
9. Anyone with open cuts, wounds, etc. Is not permitted in the pool.
10. U.S. Coast Guard approved flotation devices only.



Lease Guidelines

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11. Food is prohibited in the Indoor Aquatic Center including gum and candy. No glass containers.
12. Do not throw people, stand or sit on people's shoulders.
13. Running, diving, flips, horseplay, aggressive behavior, and profane language are not allowed.
14. Swim toys are allowed at the discretion of staff. Snorkels and fins are allowed in the lap lanes only. Masks can cover the face; no tempered glass in goggles.
15. Animals are not allowed in the pool area.
16. Use of cameras and/or video recording devices must have prior approval by management.
17. The City of Frisco is not responsible for lost or stolen items.
18. Staff reserves the right to enforce other rules as necessary to ensure the safety and comfort of our members and guests.

Large Group Adult-to-Child Ratios

Chaperones must be at least 18 years of age.

1. Chaperones of children 6 years and under must be actively participating in the water at all times at a ratio of one adult to every 4 children.
2. Chaperones of children 7 to 9 years must remain the aquatic area at all times near the children supervising at all times at a ratio of one adult to every six children.
3. Children 10 years and older are allowed to utilize the aquatic area without a chaperone but must know how to locate one upon request. One chaperone per 10 children.

Expiration of Permit

Reserved areas must be clean and cleared at the scheduled end of License Term.

The City of Frisco reserves the right to immediately cancel the reservation if any of the above guidelines, rules, and/or regulations are not being properly adhered to.