



# Drone delivery is coming to Dallas-Fort Worth!

## Who is Wing?

Wing is an aviation company that provides drone delivery as a faster, safer, and cleaner way to transport everyday goods. The company has built a small, lightweight, electric aircraft that can deliver food, medicine, and household items directly to homes in minutes. Since 2012, Wing has safely completed more than 200,000 test flights, and tens of thousands of commercial deliveries in North America, Europe, and Australia.

Wing is preparing to bring its service to the Dallas-Fort Worth Metroplex in 2021. This will be the first time a commercial drone delivery service has been available in a major U.S. metropolitan area, and represents a significant step forward for the drone delivery industry. Local families will be able to place real orders via a mobile app, and then Wing drones will fly products directly to their homes.

## How it works



**1**  
ORDER AND  
PREPARATION



**2**  
PLANNING  
DELIVERY  
ROUTE



**3**  
CHECKS AND  
TAKEOFF



**4**  
DELIVERY  
LOADED



**5**  
CRUISE  
AT 65 MPH



**6**  
DELIVERED  
IN 10 MINS



**SAFETY** Wing has flown more than 200,000 flights to confirm the safety of our operations — safety is our highest priority.



**PRIVACY** There is no live feed of any imagery to anyone, including pilots overseeing operations. Cameras on board are low resolution.



**ENVIRONMENTAL** When a customer orders a box of pasta from Wing, they use more energy boiling the water than we use delivering the product.



**CONGESTION** Drone deliveries can replace some trips to the store, meaning fewer vehicles on the roadways and less traffic on local streets.



**SERVICE** Customers typically receive their orders within about 10 minutes of pressing order.



**ECONOMIC** Drones can help connect businesses and customers, enabling local shops to expand their footprint for delivery and serve a wider population.



## Wing by the Numbers

2:47

To date, our fastest delivery is 2 minutes and 47 seconds!

200,000+

Wing has conducted 200,000+ flights demonstrating the reliability and safety of drone delivery.

1st

Dallas-Fort Worth will be the first major U.S. metropolitan area with a commercial drone delivery service.

94%

For timely deliveries, our electric aircraft cuts emissions per delivery by 94% compared to delivery by car.

5

Wing will soon operate in 5 markets: DFW, Christiansburg (Virginia), Canberra (Australian capital), Logan (Brisbane suburb), and Helsinki (Finland).

## Frequently Asked Questions

### Where will Wing deliver first?

We'll begin small, with facilities in **Little Elm** and **Frisco**. Over the coming months, we hope to meet with surrounding communities to identify opportunities to expand based on local demand and needs.

### How do I sign up?

When the service launches in late 2021, the Wing Drone Delivery app will be publicly available in the app store. Until then, visit [wing.com/DFW](http://wing.com/DFW) to subscribe to The Dallas Flyer email newsletter. We'll send updates, and links to the app when we begin taking orders.

### How much will delivery cost?

At launch, there will be no additional cost for drone delivery. You pay the price of the goods shown in the app, and delivery is free!

### How do you know these drones are safe?

Wing's small, lightweight, foam delivery drones are among the safest ways to transport goods. Wing is an FAA-certified Air Carrier. Like more traditional aviation companies, test flights are a crucial part of our development process and regulators hold our drones to a similarly high standard as piloted aircraft. We've completed more than 200,000 flights to demonstrate the safety and reliability of our system, including tens of thousands of real-world deliveries to homes in the U.S., Australia and Finland.



### Wingspan

3.3 feet

### Drone weight

10.6 lbs

### Package weight

up to 3.3 lbs

### Cruising height

About 150 feet

### Cruising speed

65 mph