

Event Information

Q: WHAT SAFETY PRECAUTIONS ARE BEING TAKEN?

A: All CDC and State of Texas guidelines will be followed. We ask that all guests remain in their vehicles or the parking spot in front of their vehicle for the duration of the performance and remain socially distanced from other families. In the event it is necessary for a person to leave their parking spot for restrooms or concessions, state mandates and guidelines should be followed

Please review current state mandates.

Ticket Information

Q: IF I DON'T PURCHASE A TICKET ONLINE, CAN I PURCHASE A TICKET AT THE EVENT?

A: No, tickets are available online only.

Q: ARE PARKING SPACES ASSIGNED?

A: No, tickets are General Admission and will not be assigned prior to arrival. Parking attendants will direct each driver to a parking space upon arrival. We do ask that tall vehicles with lift kits or items on the roof choose a spot on the back row so that the view is not blocked for smaller vehicles.

Q: WE HAVE A LARGE GROUP COMING. CAN WE RESERVE SPACES IN ADVANCE?

A: No, vehicles will be parked in order of the ticket line. We suggest trying to arrive together and line up behind one another as cars will be directed to fill in rows as they arrive.

Q: ARE THERE ANY SPECIAL RULES FOR PARKING?

A: Please do not move to a different spot during the movie or pull into the open spot in front of you. Views of other vehicles will be blocked if your car is not in line. You may back into your spot. Please be patient with other guests as they get parked.

Q: WHAT TIME SHOULD I ARRIVE?

A: The lot will open at 8:00PM and the show will begin at dusk. We suggest planning your arrival at least 20 minutes prior to showtime so that you can park, back in and get comfortable. You may begin lining up before 8:00PM, but the lot will not open until then.

Q: WHERE SHOULD WE ENTER?

A: Enter the park from Eldorado entrance.

Q: HOW DO I SCAN MY TICKET?

A: Please present your ticket at the driveway entrance next to the Play Frisco Tent for contact-free scanning by holding the ticket against your rolled-up window. Our staff will scan your ticket through the glass. Make sure your phone screen has the light at max and that the QR code is viewable.

Q: WHERE IS THE EXIT?

A: During the show, guests may only exit through the closest driveway, please be considerate of other viewers and take the route with the least interruption. After the show, guests may exit either the driveway. Please see [map](#) for clarification.

Q: WHAT IF I AM RUNNING LATE?

A: We encourage everyone to arrive on time to limit disturbances for others in attendance. Should you arrive late, our parking attendants will assist you in getting to your parking space as quickly as possible without negatively impacting the experience of other cars.

Q: WHAT IF I CAN'T USE MY TICKET?

A: Since we anticipate a sell-out event, if are not able to attend, please email event organizer to cancel your ticket so another person may use that spot.

Q: DOES EVERYONE IN MY CAR NEED A TICKET?

A: No, you will only need one ticket per car.

Q: CAN I LEAVE AND COME BACK?

A: Re-entry is not permitted.

Q: IF I NEED TO LEAVE BEFORE THE SHOW IS OVER, WILL I BE ABLE TO EXIT THE PARKING LOT?

A: Unless there is an emergency, we ask that everyone stay in their parking space until the end of the show. In the event you need to leave unexpectedly, you may exit the parking lot. If you need assistance, please ask one of our parking attendants and they will be happy to assist you.

Q: IS TAILGATING PERMITTED?

A: We welcome you to enjoy the show from inside your vehicle, from your tailgate, from your hatchback (that does not lift above the height of the vehicle), or from lawn chairs placed in the empty spot in front of your vehicle. For the safety of all staff and guests, grilling, yard games and other traditional tailgating activities are not permitted.

Q: HOW LONG WILL THE SHOW LAST?

A: The movie should conclude around 11PM.

Event Details

Q: WILL RESTROOMS BE AVAILABLE?

A: We are asking that all attendees minimize or eliminate the need to leave their car for any reason. The park restrooms are open on the south end of the movie parking lot.

Q: WILL CONCESSIONS BE AVAILABLE?

A: The concession stand vendor is planning to be open. This could change based on any updates from the state.

Q: CAN WE BRING OUR OWN FOOD AND DRINKS?

A: Yes, you are welcome to bring your own food and drinks, to be consumed inside your vehicle.

Q: CAN I BRING ALCOHOL TO THE EVENT?

A: Alcohol is not permitted.

Q: WILL SOMEONE BE PICKING UP TRASH?

A: We kindly ask that you please take your trash with you and dispose of it at home to limit person-to-person contact and potential spreading of germs.

Q: WHAT HAPPENS IF IT RAINS?

A: The movie equipment cannot sustain high winds and water. A weather cancellation will be determined by 3PM on event day. Important updates will be communicated through Play Frisco social media platforms.

Q: WHAT KINDS OF VEHICLES ARE PERMITTED?

A: Personal vehicles and trucks that fit in a single, standard parking space are welcome. Oversized vehicles such as RVs and trailers are not permitted. To ensure others can see, please consider not bringing lifted or oversized vehicles that would block smaller cars' views or consider parking larger vehicles in the last row.

Q: HOW DO I LISTEN TO THE MOVIE?

A: All audio will be transmitted via FM radio. When you arrive to the parking area on the date of your show, the video screen will show you which station to tune into for your show. You must be in your car, tuned into the correct station in order to hear the performance.

Q: CAN I LEAVE MY CAR RUNNING?

A: We understand that some cars need to stay running to run the radio, A/C, or Heater. You may keep your car running if you don't have the following.

1. After market muffler
2. Diesel Engine
3. Running / Head lights that stay on
4. Unusually loud engine or fan

Q: WHAT IF MY CAR BATTERY DIES DURING THE MOVIE?

A: Unless you have a bad battery, that should not happen. But to prevent it from happening, put your car in Accessory mode if using your car radio to listen to the show. Unless you have a diesel engine or after-market muffler, you should also start your car once during the event for a few minutes to charge the battery. In the rare instance that your battery does die, please notify your nearest parking attendant and our staff will assist you in jump starting your car when the show ends.

Q: CAN I ROLL MY WINDOWS DOWN DURING THE SHOW?

A: Yes.

Q: DO I NEED TO TURN MY HEADLIGHTS OFF?

A: Yes, headlights should remain off throughout the event.

Q: HOW DO I TURN OFF THE DAYTIME RUNNING LIGHTS ON MY VEHICLE WHICH STAY ON WHEN I HAVE IT IN ACCESSORY MODE?

A: Every vehicle is different. Please consult the owner's manual for your vehicle before arriving at the show. In many newer vehicles, you can disable daytime running lights by using this procedure: 1. Place car in park, or manual shift to neutral 2. Turn off your engine and remove key 3. Set parking or emergency brake just enough to catch (not all the way) 4. Restart your car and the lights should stay off.

Q: DO I NEED TO STAY INSIDE MY VEHICLE?

A: We ask that all attendees stay inside their vehicle or the parking spot in front of your vehicle. You will not be permitted to sit on the roof of your vehicle. You may not be sitting so high as to obstruct the view of others. Please use common courtesy so everyone can enjoy the show.

Q: WHAT IF I NEED ASSISTANCE DURING THE EVENT?

A: If you have a question or concern, please notify the staff member at the Play Frisco tent and we will be glad to assist you. If you experience an emergency situation during the event, please call 911 first and then notify the nearest staff member.

Q: CAN I SMOKE IN THE PARKING LOT SINCE IT IS OUTSIDE?

A: Smoking is prohibited on city park properties.

Q: CAN I BRING MY PET TO THE SHOW?

A: A drive-in movie is not a pet-friendly event, however, if you bring your pet, it must always stay in the vehicle. There are no pet restroom areas and pets are not allowed in truck beds.

Q: HOW DO I ADJUST MY HATCHBACK TO SIT IN THE BACK OF MY VEHICLE?

A: Hatch backs should be raised no higher than the top of your vehicle (level with your roof). If your hatch opens above your roofline this blocks the view of others. You are responsible for keeping it lowered using a rope or similar method. Hatch back lights can be turned off by using a pen or a piece of metal to close the opened latch - to re-open the latch, just pull the lever.