

FOR OFFICE USE ONLY

Disconnect Acct # _____

New Acct # _____

Call Center # _____

Transfer Fee E-Billing

Same-day Fee Admin Fee

**** A copy of the account holder's driver's license is required for all transfer service requests****

Name: _____
Last First M

Phone: _____
Home Phone Business Phone Cell Phone

E-mail: _____

Please sign me up for E-Billing. I understand that I will **NOT** receive a paper statement.

Please sign me up for the FREE weekly email with lawn watering advice for Frisco residents.

Valid Driver's License: State: _____ Number: _____

Social Security#: _____ Date of Birth: _____

TYPE OF REQUEST:
(Please check one)

Transfer Service _____ *(Complete Section A below & include copy of Driver's License)*

Disconnect Service _____ *(Complete Section B below)*

SECTION A

Transfer Service

Current Frisco Address: _____
Street City/State Zip Code

Date to Disconnect (Normal Business Day): _____

New Frisco Address: _____
Street City/State Zip Code

Own Lease

Date to Connect (Normal Business Day): _____

Mailing Address: _____

***For Transfers only, the City of Frisco will bill you a \$20.00 non-refundable transfer fee. **The City of Frisco will also bill you a \$25.00 non-refundable Administrative fee on each account. **Same-day connections will be billed an additional non-refundable \$25.00 for each account. A 24-hour notice is required for all new service accounts. All service requests must be in writing from the account holder.*

SECTION B

Disconnect Service

Service Address: _____
Street City/State Zip Code

Forwarding Address: _____
Street City/State Zip Code

Date to Disconnect (Normal Business Day): _____

CONFIDENTIALITY REQUEST

_____ I hereby request confidentiality of my personal information by the City of Frisco's Utility Billing Division.

_____ I hereby withdraw my request for confidentiality.

SIGNATURE OF CUSTOMER

DATE

*** The 95 gallon Trash cart and 95 gallon Recycle cart will be provided for you and delivered within 5 business days from your start date. Existing homes already have carts. It is the customer's responsibility to verify the number of carts you are being billed for. The City charges an additional fee for each extra trash cart.*

****All Delinquent Accounts will be sent to a Collection Agency****

City of Frisco

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