



City of Frisco, Texas

Line Locate Request Information Sheet

Line Locates are only needed if digging deeper than 18 inches.

City of Frisco utility line locates **are not** part of the One call center “[811-Call before you dig](#)” process. Requests for a utility line locate must be made separately through the online form available at: www.FriscoTexas.gov/LineLocateRequest.

A valid ROW or TxDOT permit number is required in order to request a utility locate in the City right-of-way (ROW). You must obtain a utility line locate when excavation is within a water or sewer easement in the City of Frisco, Texas.

- City Line Locates **must be** completed before any work can begin in the water easement, sewer easement, or ROW. The contractor will receive two emails to confirm that their line locate request has been completed.
- A copy of the approved ROW permit and line locate confirmation shall be kept on site for the duration of the project.
- The completed line locate confirmation must be attached to the associated ROW permit in eTRAKit by the applicant once it is received.

Line Locate Requests may be rejected for any of the following reasons:

- Request does not include an aerial map* specifically identifying the jobsites work area and a written description.
- Locate area not adequately marked with white paint on the ground with date and company initials (or flag).
- Requested area is too large. (Requests should only identify work zoned within the location valid for 18 days).
- Locate request map does not match jobsite area that is white-lined.
- Request includes property/utilities not owned by the City of Frisco.
- ROW permit is not approved – contact ROWTECH@FRISCOTEXAS.GOV
- ROW permit is expired - contact ROWTECH@FRISCOTEXAS.GOV
- Subcontractor is not listed on the ROW permit - contact ROWTECH@FRISCOTEXAS.GOV
- Other

**Please see following page for map examples.*



Line Locate Request Information Sheet

Example: Good Map



Example: Bad Map

