



CITY OF FRISCO

11300 RESEARCH ROAD
FRISCO, TEXAS 75034
TEL 972.292.5800 · FAX 972.335.5524
WWW.FRISCOTEXAS.GOV

Fire Hydrant Meter Policy

The purpose of this policy is to outline established rules and procedures governing the rental, appropriate usage, return requirements, and costs associated with the rental of a fire hydrant meter from the Department of Public Works.

Contractors are allowed to make connections to the City water system by opening an account and renting a fire hydrant meter from the Department of Public Works. The company or individual is solely responsible for the rental equipment and its proper use within the City of Frisco water system.

Cost

A deposit of \$1,628.00 is required when a new account is created, or an additional meter is added to an existing account. The deposit is 100% refundable if the account holder meets all the requirements outlined within this policy, and returns the meter in good working condition. If an account is not closed in good standing, we will require that previous accounts be paid in full, a higher deposit, or refuse service to the account holder for future service.

The minimum monthly bill, per meter, is \$189.50. There is no charge for the first 2,000 gallons used each month. Consumption over 2,000 gallons will be charged based on the following rates:

2,001 gallons – 40,000 gallons	\$3.76 per 1,000 gallons
40,001 gallons and above	\$5.25 per 1,000 gallons

According to City Ordinance, payments must be made by the due date. Failure to pay by the due date will result in a late fee and subject the meter to confiscation. If the meter is confiscated for non-payment, the account balance must be paid in full prior to return. An additional deposit amount may also be required to maintain service.

Requirements

The meter and register are calibrated at the factory to be near 100% accurate. It is important that meter and register not be damaged. If the register is damaged, but readable, there is a \$275.00 replacement fee. If it is found to have been tampered with, or damaged to a point where it no longer registers water consumption, a fine of \$500.00 will be assessed to cover register replacement and lost water.

The account holder is responsible for reporting an accurate monthly reading to the City of Frisco Public Works Department. The information can be emailed to PublicWorks@friscotexas.gov or called in to **(972) 292-5800**. **IF YOU DO NOT RECEIVE A CONFORMATION EMAIL WHEN SENDING IN READINGS VIA EMAIL, PLEASE CONTACT PUBLIC WORKS.** The monthly reading must be received between the 1st, no later than 10th, of every month to ensure the billing process occurs in a timely manner.

If the 10th of the month falls on a weekend, the monthly reading must be received no later than 5:00pm on the Friday prior to the 10th. Failure to report the meter reading in the time outlined within this policy, or reporting an inaccurate reading, will result in a \$100.00 fine.

This temporary connection to the water system is a potential source of contamination. Each meter assembly includes a backflow device, which has been tested and is in good working order when it is issued to the account holder. If the meter is kept for more than a year, it is the account holder’s responsibility to have the backflow device tested and the paperwork submitted to Public Works. If the double check assembly is found to not be in good working order, or it has not been tested in the within one year, you will be given the opportunity to repair and test the backflow device. If you refuse to make these repairs and test, the meter will be confiscated and some, or all, of your deposit will be forfeit and your account will be closed.

Account Closure

Fire hydrant meter returns will take place by APPOINTMENT ONLY, Monday – Thursday, 8 a.m. – 11:30 a.m. and 1:30 p.m. – 2:30 p.m. To schedule an appointment, please call (972) 292-5800. Appointments must be made at least one business day in advance.

You must return the fire hydrant meter assembly to the Public Works Department and witness the technician test the equipment. The test will check for breakage, other than normal wear, and proper operation. Once the technician has made the assessment you will be able to make arrangements for any final fees and the account can be closed. Your deposit will be returned to the address listed on the account. Breakage fees are listed in the table below, these fees will be deducted from your deposit upon closure of the account.

Fire Hydrant Meter Body	Full Deposit
Handle	100.00
Swivel Adaptor	250.00 City will provide part and Customer will Replace
Register	\$275.00 or \$500.00
Backflow Device	
Double Check	Customer will repair or replace, and test the
Brass Nipple	Backflow device or forfeit 100% of deposit.
Ball valves (2)	