



CITY OF FRISCO

11300 RESEARCH ROAD
FRISCO, TEXAS 75034
TEL 972.292.5800 · FAX 972.335.5524
WWW.FRISCOTEXAS.GOV

Fire Hydrant Meter Policy

The purpose of this policy is to outline established rules and procedures governing the rental, appropriate usage, return requirements, and costs associated with the rental of a fire hydrant meter from the Department of Public Works.

Contractors are allowed to make connections to the City water system by opening an account and renting a fire hydrant meter from the Department of Public Works. The company or individual is solely responsible for the rental equipment and its proper use within the City of Frisco water system.

Cost

A deposit of \$1,285.00 is required when a new account is created, or an additional meter is added to an existing account. The deposit is 100% refundable if the account holder meets all the requirements outlined within this policy and returns the meter in good working condition. If an account is not closed in good standing, we will require that previous accounts be paid in full, a higher deposit, or refuse service to the account holder for future service.

The minimum monthly bill, per meter, is \$201.30 There is no charge for the first 2,000 gallons used each month. Consumption over 2,000 gallons will be charged 4.13 per 1,000 gallons.

According to City Ordinance, payments must be made by the due date. Failure to pay by the due date will result in a late fee and subject the meter to confiscation. If the meter is confiscated for non-payment, the account balance must be paid in full prior to return. An additional deposit amount may also be required to maintain service.

Requirements

The meter and register are calibrated at the factory to be near 100% accurate. It is important that meter and register not be damaged. If the register is damaged, but readable, there is a \$190.00 replacement fee. If it is found to have been tampered with, or damaged to a point where it no longer registers water consumption, a fine of \$500.00 will be assessed to cover register replacement and lost water.

If your meter is confiscated for any reason, you have five business days to address the issue. Failure to do so will result in part, or all, of your deposit being forfeit. Your account will then be closed without further notice.



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The account holder is responsible for reporting an accurate monthly reading to the City of Frisco Public Works Department. The information can be emailed to PublicWorks@friscotexas.gov or called in to (972) 292-5800. **IF YOU DO NOT RECEIVE A CONFIRMATION EMAIL WHEN SENDING IN READINGS VIA EMAIL, PLEASE CONTACT PUBLIC WORKS.** The monthly reading must be received between the 1st, no later than 10th, of every month to ensure the billing process occurs in a timely manner.

If the 10th of the month falls on a weekend, the monthly reading must be received no later than 5:00pm on the Friday prior to the 10th. Failure to report the meter reading in the time outlined within this policy, or reporting an inaccurate reading, will result in a \$100.00 fine.

This temporary connection to the water system is a potential source of contamination. Each meter assembly will be fitted with a Reduce Pressure Zone (RPZ) backflow device, to be supplied by the account holder. This device must be inspected by the City when the meter is picked up from Public Works. The devices serial number and the meter number will be placed on the application. This Device must be tested upon installation and submitted through the normal backflow process. If the device must be replaced, you must notify Public works and the new serial number will be added to your account.

The backflow device must be tested by a licensed backflow tester, and have a passing test that has been uploaded to BSI, with a copy emailed to backflow@friscotexas.gov within 3 business days of from the installation of the meter. After the fifth business day, failure to provide a passing test, while connected to the to the City's water system, may result in a fine of \$500 - \$2000. While the meter is in use it must be tested every time it is moved, replaced or annually from that point forward.

If the backflow device fails, you will be given two business days from the date of violation to repair and test or remove the connection to the City's water system. Refusal to make the repairs or remove the meter may result in fines \$500 - \$2000 for being out of compliance, the meter will be confiscated and part, or all, of your deposit will be forfeit. Your account will be closed immediately with no further notice.

Any account found to be in violation of this policy or failure to pay, will not be able to have an active account until all payments or issues have been resolved.

If the connection is anticipated to be used for human consumption, you must use one of the City of Frisco approved backflow devices listed below.

- 2–inch Lead Free Watts LF009
- 2-inch Lead Free Wilkins Zurn 375LFT
- 2-inch lead Free Wilkins Zurn 975XL2



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Account Closure

Fire hydrant meter returns will take place by APPOINTMENT ONLY, Monday – Thursday, 8 a.m. – 11:30 a.m. and 1:30 p.m. – 2:30 p.m. To schedule an appointment, please call (972) 292-5800. Appointments must be made at least one business day in advance.

You must return the fire hydrant meter assembly to the Public Works Department and witness the technician test the equipment. The test will check for breakage, other than normal wear, and proper operation. Once the technician has made the assessment you will be able to pay any final fees and the account can be closed. Your remaining deposit will be returned to the address listed on the account. Breakage fees are listed in the table below, these fees will be deducted from your deposit upon closure of the account.

| Fire Hydrant Meter Body | Full Deposit |
|-------------------------|---|
| Handle | 100.00 |
| Swivel Adaptor | 250.00 City will provide part and Customer will Replace |
| Register | \$190.00 or \$500.00 |
| Backflow Device | |
| Double Check | Customer will repair or replace, and test the |
| Brass Nipple | Backflow device or forfeit 100% of deposit. |
| Ball valves (2) | |