

HELPFUL TIPS

Frisco Animal Services is on duty seven days a week, except for some major holidays. If you have animal questions, leave a message and an officer will return your call as soon as available.

IMPORTANT CONTACTS

Collin County Animal Shelter

4750 Community Ave, McKinney, TX 75071



972-547-7292



animalshelter@collincountytx.gov



- Report a lost pet or view a map of pets found by Animal Services
- Microchipping your pet and keeping your chip information current
- Voluntary pet registration
- Presentations to community groups, such as school and HOAs

The Animal Services Division of the Frisco Police Department strives to deliver effective, courteous, and responsive animal care and control services to the residents of Frisco. Protecting public safety and ensuring animal welfare are accomplished through compassionate, responsive, professional enforcement of the laws and public policy.

INFORMATION FOR RESIDENTS

To get more information on these and other topics, scan the QR code below to go to the Animal Services webpage.



7200 Stonebrook Pkwy, Frisco, TX 75034



972-292-5303 (Office 7am to 7 pm daily)
972-292-6010 (24/7 Non-emergency Dispatch)



animalservices@friscotexas.gov



www.friscopd.com

ANIMAL SERVICES FRISCO POLICE DEPARTMENT



FAQ's

Q: When an animal is located by Animal Services, where is it taken?

A: Pets located by Animal Services are taken to the Collin County Animal Shelter.

Q: What can I do to resolve a barking dog issue?

A: Resources on resolving noise complaints like a barking dog can be found on this Animal Services webpage.



Q: Why can't my pet's microchip provide its location?

A: GPS-enabled microchips have not been invented. Microchips provide a unique serial number for your pet, but the chip (and pet) must first be located and then scanned.

Q: How can I report my lost pet or see what pets have been located by Animal Services?

A: To submit your lost pet's information or view a map of located pets, visit our Lost & Found Pet Finder App can be found on the Animal Services webpage.



Q: How can I report an animal-related concern?

A: Reports can be made by:



972-292-6010 (Non-emergency)

SUBMIT A TIP tip 411
847411

FPD APP



Q: I am no longer able to care for my pet. Can I surrender it to Animal Services?

A: Owners wishing to surrender their pets must do so at the Collin County Animal Shelter. It is a good idea to contact the shelter to get more details about how to surrender your pet.

Q: My family is thinking about getting a new pet. What animals do you have for adoption?

A: Animals eligible for adoption can be found on the Collin County Animal Services webpage.



Q: Is there a location within Frisco that I can let my dog run without a leash?

A: Ruff Range Dog Park is located at 5335 4th Army Memorial Drive. Visit this Parks & Recreation webpage for more information about the park and its rules.

